



MASTER OF PUBLIC ADMINISTRATION

Steven H. Shaha, PhD, DBA

Biography:

Dr. Steven H. Shaha accomplished his doctorate in Research Methods and Applied Statistics (PhD, UCLA), and holds master's degrees in Education (University of Arizona) and Cognition (Arizona State University). He has taught and lectured at a host of major universities, including Harvard where he is currently an adjunct lecturer, University of Utah, UCLA, Princeton University, University of Michigan, Columbia University, New York University, California State University and others.

Steve has taught in many subject areas, including Research Methods with quantitative and qualitative, both applied and mathematical statistics and analytics, continuous improvement, data-driven organizational redesign, Strategic Planning, and dissemination and publishing.

Dr. Shaha is a seasoned, internationally recognized thought leader, lecturer, consultant and outcomes researcher. He has consulted for over 100 healthcare organizations, 50 non-healthcare organizations, and has testified before the legislatures for four states on healthcare issues. He has provided advisory and consulting work to the most recognized healthcare organizations, including Johns Hopkins, the NIH (National Institutes for Health), Yale-New Haven, University of Michigan, Memorial Sloan Kettering, MD Anderson, NYU, the Hospital for Special Surgery and New York Presbyterian Hospital. He has also served over 50 non-healthcare organizations, including The Ritz-Carlton, Disney, IBM, AT&T, Coca-Cola, Time Warner, Kodak, Johnson & Johnson, Marriott and New Line Cinema, among others. Steve has also performed consulting work for 10 foreign governments in Europe (among them France, Spain, the United Kingdom and Switzerland) and Asia (such as Singapore and Malaysia).

Dr. Shaha has presented over 150 professional papers, has over 100 peer-reviewed publications in print, over 35 technical notes and two books. He served on the 15-member team that authored and piloted the Malcolm Baldrige National Quality Award for Health Care and he contributed to the Baldrige for Education.